Understanding your monthly water bill

<table>
<thead>
<tr>
<th>CURRENT WATER/SEWER/DRAINAGE RATES</th>
<th>Residential</th>
<th>Commercial</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water Base Charge</td>
<td>$15.15</td>
<td>$28.64</td>
</tr>
<tr>
<td>Water Use Fees (per 1,000 gallons)</td>
<td>Tier 1 – (1,000-5,000 gallons) $3.30</td>
<td>Tier 1 – (1,000-10,000 gallons) $3.37</td>
</tr>
<tr>
<td></td>
<td>Tier 2 – (5,001-15,000 gallons) $3.93</td>
<td>Tier 2 – (10,001-20,000 gallons) $4.23</td>
</tr>
<tr>
<td></td>
<td>Tier 3 – (Over 15,000 gallons) $4.72</td>
<td>Tier 3 – (Over 20,000 gallons) $5.06</td>
</tr>
<tr>
<td>Sewer Base Charge</td>
<td>$46.26</td>
<td>$47.36</td>
</tr>
<tr>
<td>Drainage Charge</td>
<td>$2.20</td>
<td>$6.60</td>
</tr>
</tbody>
</table>

SAMPLE BILL CALCULATION – Total Amount Due: current reading minus prior reading equals consumption

On a busy afternoon you park in a secluded space and rush off leaving your car’s GPS or your new iPod laying on the dashboard. You’ll only be gone for five minutes. Nothing bad could ever happen, right? Wrong!

Most auto-related thefts, according to the county sheriff’s department are crimes of opportunity. Drivers leave valuable items in plain sight, greatly increasing the chances of a break-in.

In Veneta and across the country, thieves target cell phones, GPS systems, and other electronic devices left inside a vehicle. Before parking, law enforcement officials suggest drivers place should place GPS units and other valuable items like garage door openers out of sight.

Additionally, motorists should park in busy, well lit areas, lock all doors. Do not leave indications that a vehicle may contain valuables. Alarms and other anti-theft devices may discourage thieves.

To report stolen property or a missing vehicle call the Lane County Sheriff’s Office at 541-682-4150 immediately with a description of any missing items and vehicle identification numbers.

Preventing vehicle break-ins

MAY 2014

The Newsletter of the City of Veneta
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**Tree care, planting and removal in the City of Veneta**

A series of storms that struck the region this year damaged trees throughout Veneta. Residents who want to remove damaged trees should be aware of the City’s Tree Code, which is intended to preserve and enhance the urban forest within the City of Veneta through the prudent management of existing trees, and the continual replacement and establishment of new trees compatible with an urban environment.

Veneta is celebrating its fifth year as a Tree City USA. As part of its commitment to urban forestry, the City requires that residents obtain a permit for tree removal, which is free in most cases. Additionally, Veneta maintains a replacement tree reimbursement fund, which can pay $100 towards the purchase of a new tree.

Information on the tree replacement fund, the best trees to plant, the City’s tree code and removal permits is available online at [http://www.ci.veneta.or.us/forestry.cfm](http://www.ci.veneta.or.us/forestry.cfm). The City’s tree removal FAQ is at [http://www.ci.veneta.or.us/pdf/Tree%20Code%20Update/treeFAQsheet.pdf](http://www.ci.veneta.or.us/pdf/Tree%20Code%20Update/treeFAQsheet.pdf).

Trees and wooded areas, especially large native trees, are a large part of the aesthetic appeal of Veneta and benefit the public health, safety, and welfare by protecting air and water quality, preventing erosion and flooding, reducing energy costs and increasing property values.

Matt Horowitz, a certified arborist who volunteers his skills to help inventory and maintain the trees in Veneta’s parks, shares the following advice on pruning to avoid winter damage.

Never prune more than 25 to 30 percent of the green, healthy foliage of a tree in one year. Because limbs absorb shock, it is better to prune half of two limbs rather than to cut a whole, living limb off.

When pruning, plan for safety first, cutting dead, dying and crossed limbs first, in order to ensure you do not cut too much of the tree’s living crown. Then prune to clear branches from interfering with buildings, for fruit production of orchard trees and finally for tree shape and aesthetic considerations.

Make sure that any arborist you hire to tend your trees has current certification and follow the American National Standards Institute’s ANZI A300 tree care standards, which should be written into your contract. For more resources on tree pruning and care, consult the International Society of Arboriculture website at [http://www.isa-arbor.com](http://www.isa-arbor.com) and the National Arbor Day Foundation website at [http://www arborday.org](http://www.arborday.org).

**Veneta partners with Sanipac for citywide cleanup**

It’s time for the once-a-year Spring Clean-Up event in Veneta. Saturday, May 3, the City of Veneta and Sanipac will provide free disposal of common yard waste items at 5th Street and Bolton Hill Road between 8 a.m. and 4 p.m.

Sanipac trucks will be on hand to cart away appropriate waste. Only Veneta residents are eligible to bring their yard debris, tree limbs, weeds, grass clippings, wood, metal and recyclables.

“We’ll be taking your green debris,” says Public Works Director Kyle Schauer. “It’s a good time to clean up after the storms.”

Residents can also bring up to four automobile tires dismounted from rims. Note that hazardous materials and household trash will not be accepted.

“Sanipac has been a great partner for our annual cleanup,” says Schauer. “They have gone above and beyond what we ask of them to make this a great event.”

For more information, call 541-935-2191 or visit the City website at: [www.ci.veneta.or.us](http://www.ci.veneta.or.us)

**How to detect a potential water leak in your home**

Is your water bill bigger than you expected? While most households tend to use more water as the weather heats up, it is a good idea to check for water leaks if you notice an unaccountable spike in your water usage.

In order to check for a water leak, it is important to shut off all the water in your house — including taps, toilets and showers and water-using appliances like ice-makers and washing machines — before going outside to look at the water meter. A water meter has a dial indicator on its face. If there is any movement on the dial at all, it means water is moving through the meter and there is a leak.

Such indicators are typically in the center of the dial or in the upper left, depending on the model of meter. Residents who are not sure if they have properly identified the dial on their water meter or who have any questions can call the City of Veneta at 541-935-2191 and ask for Public Works Director Kyle Schauer, who can walk residents through the whole process.

“Typically, the most common leak that we deal with is a toilet leak. Either the toilet tank float isn’t working or the plug itself is leaking,” says Schauer. “If you hear your toilet running continuously, it’s not working right.”

While the City is happy do all it can to help residents determine whether or not they have a water leak, such leaks are the responsibility of the account holder, says Schauer. The City must charge residents for all water that goes through the meter, because the City has to produce and treat it.

Additionally, the water purveyor’s responsibility ends, by law, at the meter, so City workers are legally not able to help fix the problem, which is the account holder’s responsibility. During business hours, leaks from the City system should be reported to City Hall at 541-935-2191. After hours, substantial leaks (actively gushing out of the ground) should be reported to the Lane County Sheriff’s Office at 541-682-4141.