Veneta Broadband Access Project

Community High Speed Internet Demand Survey

The City of Veneta and the Veneta Economic Development Committee are exploring opportunities to improve high speed internet service throughout the community. This starts by assessing existing demand for high speed internet and gaining a broader understanding of community needs. This survey is the foundation for this effort. We appreciate your support in taking a few minutes to fill it out!

1. What type of internet connection do you have at home?
   - ☐ Dialup
   - ☐ Satellite
   - ☐ DSL
   - ☐ Cable
   - ☐ Wireless
   - ☐ Fiber to the home

   ☐ Wireless mobile card or cell service  ☐ I do not have internet service (Skip to question #5)

2. Which company provides your internet service?
   - ☐ CenturyLink
   - ☐ Charter
   - ☐ Exede Internet
   - ☐ Hunter Communications

   ☐ HughesNet
   - ☐ Skycasters
   - ☐ Unwired West
   - ☐ Other ________________________________

3. What are the primary reasons you use the internet at home? Check all that apply.
   - ☐ Communication (email, Skype, etc.)
   - ☐ Work from home (home-based business)

   - ☐ Work from home for an employer (telework)
   - ☐ General information/research

   - ☐ Entertainment (TV/videos, music, gaming, etc.)
   - ☐ Taking online courses/distance learning

   - ☐ Other (please describe) __________________________________________________

4. Are you satisfied with your current home internet service?  ☐ Yes  ☐ No
   Please explain____________________________________________________________________

5. If a new or alternative high speed internet service were available to your home, would you be interested in acquiring it?  ☐ Yes  ☐ No

6. If interested in purchasing new or alternative high speed internet service, how much would you be willing to pay per month for a new or alternative high speed internet service (average price for high speed is approximately $53)?
   - ☐ $31-$40
   - ☐ $41-$50
   - ☐ $51-$60
   - ☐ $61-$70
   - ☐ $71 or more

7. If not interested in purchasing high speed internet access or new, higher speed internet service to your home, what are the primary reasons? (check all that apply)
   - ☐ Dial-up access meets my current needs
   - ☐ Cannot afford high speed internet

   - ☐ Satellite is my only option, but installation and monthly service costs are too high
   - ☐ Cannot afford a computer
   - ☐ Do not have a reason to use a computer

   - ☐ Do not have a reason to use a computer
   - ☐ Other ________________________________

8. Do you live inside Veneta city limits?  ☐ Yes  ☐ No
9. Please provide your contact information and check the boxes below that apply to when you are willing to let us use this information.

Name_____________________________________________________________________________
Address______________________________________________________________________________
Phone/email _______________________________________________________________________

☐ I would like to receive additional information and updates about this project.
☐ I would be willing to sign a letter of intent to purchase new service, or a petition in support of grant funding to bring high speed internet to my community.
☐ I would like my contact information shared with internet service providers interested in increasing service in the area.

*Note: This question is optional. We will only use this information for the purposes you selected. This information will allow the project team and internet service providers to better understand the demand for internet and make an investment case.*

10. Please feel free to share additional comments on your community’s internet service and its impacts on community vitality below.

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Please return your completed survey to a drop box located in town (City Hall or Library) by Friday, December 2, 2016. If you are unable to make it to one of the drop boxes, surveys can be mailed to:

City of Veneta
PO Box 458
Veneta, Oregon 97487

Or take the survey online at: http://www.lanevoices.org/topics/24718/economic-development-veneta-broadband-access-project

If you have any questions about the survey, or the Veneta Broadband Access Project, please feel free to get in touch with Ric Ingham at ringham@ci.veneta.or.us or 541-935-2191 ext. 306. Thank you for your support!