

Veneta Broadband Access Project

Community High Speed Internet Demand Survey

The City of Veneta and the Veneta Economic Development Committee are exploring opportunities to improve high speed internet service throughout the community. This starts by assessing existing demand for high speed internet and gaining a broader understanding of community needs. This survey is the foundation for this effort. **We appreciate your support in taking a few minutes to fill it out!**

1. What type of internet connection do you have at home?

- Dialup Satellite DSL Cable Wireless Fiber to the home
 Wireless mobile card or cell service I do not have internet service (Skip to question #5)

2. Which company provides your internet service?

- CenturyLink Charter Exede Internet Hunter Communications
 HughesNet Skycasters Unwired West Other _____

3. What are the primary reasons you use the internet at home? Check all that apply.

- Communication (email, Skype, etc.) Work from home (home-based business)
 Work from home for an employer (telework) General information/research
 Entertainment (TV/videos, music, gaming, etc.) Taking online courses/distance learning
 Other (please describe) _____

4. Are you satisfied with your current home internet service? Yes No

Please explain _____

5. If a new or alternative high speed internet service were available to your **home**, would you be interested in acquiring it? Yes No

6. If interested in purchasing new or alternative high speed internet service, how much would you be willing to pay per month for a new or alternative high speed internet service (average price for high speed is approximately \$53)?

- \$31-\$40 \$41-\$50 \$51-\$60 \$61- \$70 \$71 or more

7. If not interested in purchasing high speed internet access or new, higher speed internet service to your home, what are the primary reasons? (check all that apply)

- Dial-up access meets my current needs Cannot afford high speed internet
 Satellite is my only option, but installation and monthly service costs are too high
 Cannot afford a computer Do not know how to use a computer
 Do not have a reason to use a computer Other _____

8. Do you live inside Veneta city limits? Yes No

9. Please provide your contact information and check the boxes below that apply to when you are willing to let us use this information.

Name _____

Address _____

Phone/email _____

- I would like to receive additional information and updates about this project.
- I would be willing to sign a letter of intent to purchase new service, or a petition in support of grant funding to bring high speed internet to my community.
- I would like my contact information shared with internet service providers interested in increasing service in the area.

Note: This question is optional. We will only use this information for the purposes you selected. This information will allow the project team and internet service providers to better understand the demand for internet and make an investment case.

10. Please feel free to share additional comments on your community's internet service and its impacts on community vitality below.

Please return your completed survey to a drop box located in town (City Hall or Library) by Friday, December 2, 2016. If you are unable to make it to one of the drop boxes, surveys can be mailed to:

City of Veneta
PO Box 458
Veneta, Oregon 97487

Or take the survey online at:

<http://www.lanevoices.org/topics/24718/economic-development-veneta-broadband-access-project>

If you have any questions about the survey, or the Veneta Broadband Access Project, please feel free to get in touch with Ric Ingham at ringham@ci.veneta.or.us or 541-935-2191 ext. 306. Thank you for your support!